**THE CLIENT AGREEMENT**

CONTACT DETAILS: TAROT TIME WITH VI

WEBSITE: [WWW.TAROTTIMEWITHVI.COM](http://WWW.TAROTTIMEWITHVI.COM)

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**COMMITMENT TO THE CLIENT:** I WILL SHOW UP ON TIME, WITH PROFESSIONAL AND FRIENDLY ATTITUTE, READY TO PERFORM THE READING AS PER THE CLIENT’S INTAKE FORM AND MY CODE OF ETHICS.

**CLIENT COMMITMENT:** TO SHOW UP ON TIME, WITHOUT THE INFLUENCE OF ALCOHOL OR ANYTHING ELSE, THAT WILL NOT ALLOW US TO GREATE AN AMAZING EXPERIENCE.

**MY SERVICES:** THE READING WILL BE DONE AS PER THE DETAILS FOR THE READING (BY EMAIL, RECORDED OR A LIVE SESSION). ANY QUESTIONS OR UNCERTAINTIES CAN BE ASKED IN ADVANCE. QUESTIONS AND CLARIFICATIONS ARE ALLOWED AFTER THE READING TOO, BUT THEY COULD BE CONSIDERED AS AN ADDITIONAL BOOKING AND COULD BE CHARGED EXTRA, PLEASE CHECK BEFORE SUBMITTING MORE QUESTIONS.

**PAYMENT:** THE BOOKINGS HAVE TO BE PAID IN ADVANCE, THE PRICES ARE IN ENGLISH POUNDS.

**REFUNDS:** THE PROVISION OF ALL SERVICES IS SUBJECT TO APPROVAL AND/OR AVAILABILITY. ACCESS TO ANY SERVICE IS NEVER GUARANTEED. IN CASES OF NON-AVAILABILITY OR REFUSAL OF SERVICE, WE WILL REFUND YOUR PAYMENT IN FULL.

OUR PRODUCTS ARE DIGITAL GOODS DELIVERED VIA ELECTRONIC DOWNLOAD. DUE TO THE NATURE OF NON-TANGIBLE DIGITAL GOODS, IT IS NOT POSSIBLE TO “RETURN” ANY OF OUR PRODUCTS, THEREFORE WE DO NOT OFFER REFUNDS OR EXCHANGES AFTER A PURCHASE HAS BEEN MADE.

**APPOINTMENT:** ALL ARRANGEMENTS ABOUT THE TIME AND PLACE WILL BE DISCUSED IN ADVANCED AND AGREEMENT SHOULD BE ACHIEVED.

**SESSIONS:** I USUALLY START EACH SESSION WITH 2-3 MINUTES DEAPTH BREATHING AND THEN PROCEDING TO THE READING. ITS LENGTH DEPENDS ON THE BOOKING DETAILS, WHICH WILL BE WRITTEN IN THE BOOKING DESCRIPTION.

**CONFIDENTIALITY AND PRIVACY:** YOUR PRIVACY IS IMPORTANT TO US AND WE MAKE SURE THAT ALL READINGS ARE CONFIDENTIAL AND THE DATA COLLECTED IS USED ONLY FOR THE REQUESTED BY YOU SERVICES.

DISPUTE RESOLUTION: IN CASE THE CLIENT IS NOT HAPPY WITH THE SERVICES AND DISAGREE WITH OUR DECISION TO REFUSE A REFUND CAN SUBMIT A WRITTEN STATEMENT ABOUT HIS REQUEST.

**LIMITATION ON LIABILITY:** EXCEPT AS EXPRESSLY PROVIDED IN THIS AGREEMENT, NEITHER PARTY SHALL BE LIABLE TO THE OTHER PARTY FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOSS OF BUSINESS, LOSS OF USE, OR LOSS OF DATA, EVEN IF SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

**CODE OF ETHICS**

I will assist my clients in a professional, non-judgmental and friendly manner.

I will protect client’s data and implement higher level of privacy and confidentiality.

I will be honest about what I see in the tarot cards, willing to serve my clients in the best possible way.

I will read the tarot for guidance in all area of life. However, if the client needs advice in any area for which I am not qualified. I will encourage the client to seek out professional advice (e.g. medical, legal, financial).

I will provide guidance and insight based on the tarot cards, but I will not make prediction about the future, nor taking away the free will of my clients.

I will support and accept my clients’ future actions and decisions, even if completely different from my guidance.

**CLIENT INTAKE FORM**

NAME:

EMAIL:

GENDER IDENTIFICATION:

ADDRESS OR COUNTRY:

BIRTHDATE:

CLIENT AGREEMEN:

CODE OF ETHICS:

WHAT QUESTIONS WOULD BE THE CENTER OF OUR ATTENTION DURING THE READING?

WHAT IS THE CURRENT SITUATION RELATED TO THOSE QUESTIONS?

WHAT IS YOUR DESIRED OUTCOME?

WHAT ACTIONS HAVE YOU ALREADY TAKEN AND WHAT WAS THE RESULT FROM THEM?

WHAT EXPERIENCE DO YOU HAVE WITH THE TAROT UNTIL NOW?

WHAT ARE YOUR EXPECTATIONS FROM THE READING?

WHAT ATTRACTED YOU TO REQUEST A READING WITH ME?

WHAT WOULD MAKE THIS A HIGHLY VALUABLE SESSION WITH ME?